



**SECTION: 810**  
**TITLE: LOCK-IN AND ELEVATOR RESCUE**  
**SUPERSEDES/RESCINDS:**  
**EFFECTIVE DATE: 22 September 2009**

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Occasionally, people may become confined to a space and are not able to free themselves for their own benefit. More often, children are locked inside a vehicle and unable to get out. This may have been caused by accident, negligence or intentionally. The possibility of an adult with physical or developmental capabilities may also find themselves in such a predicament. Environmental conditions may cause the situation to quickly deteriorate and, depending on the circumstances, this may or may not become an emergency.

Depending on the information available to the telecommunicator, he/she may use their discretion to provide the quickest possible aid for the situation at hand. When using discretion, the telecommunicator should assess the environment and the capabilities of both persons on scene and responders. For example, because Cayman is a hot tropical location, a child locked in a vehicle with no ventilation or air conditioning is at much higher risk of danger than if the car was running with the air conditioner on.

**PROCEDURE:**

Lock-In Vehicle (Person)

1. Upon receiving the report of a vehicle lock-in situation involving a person who is unable to get out of a vehicle or is inside a vehicle in apparent distress, the telecommunicator should gather the basic information from the "All Callers Interrogation" card: who, what, when, where and perhaps why.
2. Dispatch RCIPS immediately followed by the CIFS (Cayman Islands Fire Service) and, if necessary, EMS (Emergency Medical Services).
3. Subsequent to dispatch of first responders, if the telecommunicator can determine a contact person for the vehicle to render immediate assistance, a telephone call should be made to that person.

Lock-In Vehicle (Animal)

1. Upon receiving the report of a vehicle lock-in situation involving an animal which appears in distress, the telecommunicator should gather the basic information from the "All Callers Interrogation" card: who, what, when, where and perhaps why.

2. Dispatch RCIPS immediately.
3. During business hours, notify the Department of Agriculture.
4. Subsequent to dispatch of RCIPS, if the telecommunicator can determine a contact person for the vehicle to render immediate assistance, a telephone call should be made to that person.

#### Rescue – Elevator

1. Upon receiving the report of a person trapped in an elevator, the telecommunicator should gather the basic information from the “All Callers Interrogation” card: who, what, when, where and perhaps why.
2. Dispatch CIFS (Cayman Islands Fire Service).
3. Notify appropriate RCIPS unit.
4. Subsequent to dispatch of CIFS, if the telecommunicator can determine a contact person to render immediate assistance (building or strata property owner or manager, etc.), a telephone call should be made to that person.