



SECTION: 101

TITLE: MISSION, VISION, AND VALUES STATEMENTS

SUPERSEDES/RESCINDS: 12 February 2009

EFFECTIVE DATE: 22 November 2011

MISSION STATEMENT

The Department of Public Safety Communications has two distinct functions that require separate Mission Statements for each.

Mission – Cayman Islands Public Safety Communications Centre (CIPSCC)

Operate a public safety answering point (PSAP) and dispatch centre on a 24/7/365 basis to support emergency services response (primarily Law Enforcement and Emergency Medical Services) in the Cayman Islands.

CIPSCC is responsible for the answering of emergency and non-emergency requests for assistance from the public, prioritization and dispatch of the closest, most appropriate first responders; provision of life-saving, pre-arrival instructions to callers with the intent of minimizing the impact of their emergency situation; and to maintain oversight of the safety of public safety personnel.

Mission – Cayman Islands Electronic Monitoring Centre (CIEMC)

Maintain a central point from which the monitoring of electronically tagged offenders and other deployed technologies can be coordinated with the intent of collecting evidence, preventing crime and enhancing border control of the Cayman Islands.

CIEMC is responsible for 1) the National CCTV Programme; and 2) the electronic offender monitoring provisions of the Alternative Sentencing Law and the provision of supervision options for the executive release of prisoners and those out on bail. Actions are based on the laws, regulations and the organisational needs of the Courts, Her Majesty's Prison Service, and the Royal Cayman Islands Police Service with an appropriate regard for human rights and privacy.

VISION STATEMENT

Provide the highest level of service possible that can compare favorably with any public safety communications centre and electronic monitoring operation anywhere in the world.

VALUES STATEMENT

The Values of the Department of Public Safety Communications are:

- Excellence (in the job that we perform)
- Professionalism (in the manner in which we interact with other human beings)
- Honesty (in our words and our actions)
- Respect (for those with whom we disagree or for those that choose to live differently than ourselves)
- Responsibility (to ensure that actions are proportional and that human rights are upheld)
- Fairness (in our choices and decision-making)
- Patience (in dealing with unhurried processes outside our control)
- Tolerance (for diversity in ethnicities, cultures or beliefs that we encounter)
- Trust (in God, our leaders, our laws and each other)