Cayman Islands Emergency Communications Centre
Annual Statistical Summary

posted 1 JULY 2010

Year: FY2009/2010

Month	REPORTS (CALLS FOR SERVICE)					TELEPHONE CALLS				VEHICLE STOPS / LICENSE CHECKS			Public Presen-tations	Total Work Activity Units
						911 & Emergency 10 Digit		Non-Emer-gency	Total	RCIP Vehicle Stops	License Checks	Total		
	RCIPS	EMS	Fire	Other	Total	911	911 Aban-doned/ Hangup							
July	652	226	41	22	**941**	986	4,234	3,601	**8,821**	609	1,363	**1,972**	1	**11,735**
August	677	219	48	39	**983**	954	4,348	3,948	**9,250**	788	1,775	**2,563**	3	**12,799**
September	598	225	41	20	**884**	912	3,699	3,671	**8,282**	755	1,681	**2,436**	0	**11,602**
October	686	202	45	43	**976**	1,013	3,866	4,810	**9,689**	560	1,819	**2,379**	0	**13,044**
November	663	249	29	24	**965**	994	3,739	4,224	**8,957**	574	1,533	**2,107**	0	**12,029**
December	714	223	45	22	**1,004**	1,056	4,031	4,990	**10,077**	628	1,698	**2,326**	0	**13,407**
January	648	246	49	18	**961**	1,145	3,823	4,682	**9,650**	654	1,838	**2,492**	0	**13,103**
February	569	213	44	17	**843**	1,054	3,523	3,808	**8,385**	453	1,498	**1,951**	0	**11,179**
March	716	268	63	29	**1,076**	1,225	4,015	4,866	**10,106**	606	2,036	**2,642**	0	**13,824**
April	615	223	55	24	**917**	1,034	3,698	3,971	**8,703**	576	1,782	**2,358**	0	**11,978**
May	620	254	69	17	**960**	1,074	3,796	4,294	**9,164**	639	1,709	**2,348**	0	**12,472**
June	657	255	55	31	**998**	1,070	3,464	3,889	**8,423**	513	1,516	**2,029**	0	**11,450**
TOTAL	**7,815**	**2,803**	**584**	**306**	**11,508**	**5,915**	**46,236**	**50,754**	**109,507**	**7,355**	**20,248**	**27,603**	**4**	**137,172**

Definitions:

Call For Service (**CFS**) = any request for service or assistance received by CIEC911 and recorded on the **CIEC911 CFS Log**, whether or not a crime or other type of incident has occurred. A CFS may or may not . generate a report depending on the nature of the request

911 Abandoned / Hangup = any incoming telephone call received on the 911 Emergency line in which there was no one on the line or the caller indicates that they misdialed.

Telephone Call = any incoming telephone line that is answered by CIEC911 staff which includes 911 telephone calls, non-emergency, abandoned/hangup, mis-directed, prank, etc.

Vehicle Stop = a traffic stop initiated by RCIP and reported to CIEC911.

License Check = a driver's license or vehicle registration check initiated by RCIP or another authorised law enforcement agency.