



CAYMAN ISLANDS PUBLIC SAFETY COMMUNICATIONS CENTRE ANNUAL WORKLOAD ACTIVITY SUMMARY YTD REPORT

Year: FY2011/2012 (JULY 2011 to JUNE 2012)

4-Jul-12

Month	CALLS FOR SERVICE				TELEPHONE CALLS			RCIPS VEHICLE STOPS	PUBLIC PRESEN- TATIONS
	RCIPS	EMS	Fire	Total	9-1-1	911 Aban- doned/ Hangup	Total		
July	713	270	61	1,044	N/A	N/A	0	203	0
August	723	274	61	1,058	N/A	N/A	0	184	0
September	776	245	55	1,076	4,718	N/A	4,718	217	1
October	684	246	51	981	4,622	N/A	4,622	265	0
November	691	238	48	977	4,476	N/A	4,476	279	1
December	524	203	32	759	4,927	N/A	4,927	192	0
January	670	294	51	1,015	4,942	N/A	4,942	206	0
February	643	274	59	976	4,380	N/A	4,380	279	0
March	697	306	57	1,060	4,775	N/A	4,775	204	1
April	610	269	67	946	4,515	N/A	4,515	179	1
May	708	252	59	1,019	5,108	N/A	5,108	229	2
June	712	285	62	1,059	5,087	N/A	5,087	159	0
FY11/12 TOTAL	8,151	3,156	663	11,970	47,550	N/A	47,550	2,596	6

Abandoned 9-1-1 call statistics should be available starting in July 2012 from the upgraded Intrado Power MIS system.

Definitions:

Call For Service (CFS) = any request for service or assistance received by CIPSCC and recorded in CAD, whether or not a crime or other type of incident has occurred.

911 Abandoned / Hangup = any incoming telephone call received on 9-1-1 in which there was no one on the line.