

CAYMAN ISLANDS PUBLIC SAFETY COMMUNICATIONS CENTRE ANNUAL WORKLOAD ACTIVITY SUMMARY YTD REPORT

Year: FY2013/2014 (JULY 2013 to JUNE 2014)

03-Mar-14

PUBLIC PRESENTATIONS

| | CALLS FOR SERVICE | | | | TELEPHONE CAL | | |
|---------------|-------------------|-------|------|--------|---------------|-------------------------------|--|
| Month | RCIPS | EMS | Fire | Total | 9-1-1 | 911 Aban- doned/ Hangup | |
| July | 2,426 | 280 | 52 | 2,758 | 5,975 | N/A | |
| August | 2,334 | 271 | 64 | 2,669 | 6,156 | N/A | |
| September | 2,222 | 245 | 47 | 2,514 | 5,328 | N/A | |
| October | 2,312 | 269 | 72 | 2,653 | 5,973 | N/A | |
| November | 2,394 | 277 | 74 | 2,745 | 6,178 | N/A | |
| December | 2,349 | 299 | 60 | 2,708 | 6,544 | N/A | |
| January | 2,311 | 301 | 49 | 2,661 | 6,709 | N/A | |
| February | 2,077 | 294 | 69 | 2,440 | 6,238 | N/A | |
| March | | | | 0 | | | |
| April | | | | 0 | | | |
| May | | | | 0 | | | |
| June | | | | 0 | | | |
| FY13/14 TOTAL | 18,425 | 2,236 | 487 | 21,148 | 49,101 | N/A | |

| TELE | EPHONE C | | |
|--------|-------------------------------|--------|---------------------------|
| 9-1-1 | 911 Aban- doned/ Hangup | Total | RCIPS VEHICLE STOPS |
| 5,975 | N/A | 5,975 | 651 |
| 6,156 | N/A | 6,156 | 455 |
| 5,328 | N/A | 5,328 | 529 |
| 5,973 | N/A | 5,973 | 690 |
| 6,178 | N/A | 6,178 | 754 |
| 6,544 | N/A | 6,544 | 744 |
| 6,709 | N/A | 6,709 | 503 |
| 6,238 | N/A | 6,238 | 411 |
| | | 0 | |
| | | 0 | |
| | | 0 | |
| | | 0 | |
| 49,101 | N/A | 49,101 | 4,737 |

Abandoned 9-1-1 call statistics are not available.

Definitions:

Call For Service (CFS) = any request for service or assistance received by CIPSCC and recorded in CAD, whether or not a crime or other type of incident has occurred.

911 Abandoned / Hangup = any incoming telephone call received on 9-1-1 in which there was no one on the line.

DPSC Form 340-1 1 August 2012