



CAYMAN ISLANDS PUBLIC SAFETY COMMUNICATIONS CENTRE ANNUAL WORKLOAD ACTIVITY SUMMARY YTD REPORT

Year: **FY2014/2015** (JULY 2014 to JUNE 2015)

3-Jul-2015

Month	CALLS FOR SERVICE						
	RCIPS	EMS	Fire	Immigration	Environment	Prison Service	Total
July	2,323	292	83	N/A	N/A	N/A	2,698
August	2,415	350	63	N/A	N/A	N/A	2,828
September	2,175	380	75	N/A	N/A	N/A	2,630
October	2,306	404	60	N/A	N/A	N/A	2,770
November	2,385	396	74	N/A	N/A	N/A	2,855
December	2,398	415	96	N/A	N/A	N/A	2,909
January	2,410	462	90	N/A	N/A	N/A	2,962
February	2,180	385	85	N/A	N/A	N/A	2,650
March	2,353	454	87	N/A	N/A	N/A	2,894
April	2,157	445	93	N/A	N/A	N/A	2,695
May	2,480	432	73	1	1	10	2,997
June	2,357	448	76	2	0	27	2,910
FY14/15 TOTAL	27,939	4,863	955	3	1	37	33,798

TELEPHONE CALLS		
9-1-1	9-1-1 Abandoned/ Hangup	Total
8,206	N/A	8,206
8,898	N/A	8,898
7,751	N/A	7,751
8,190	N/A	8,190
7,908	N/A	7,908
8,605	N/A	8,605
7,743	N/A	7,743
6,560	N/A	6,560
7,888	N/A	7,888
7,627	N/A	7,627
7,837	N/A	7,837
9,031	N/A	9,031
96,244	N/A	96,244

RCIPS FIELD CONTACTS (VEHICLE, PEDESTRIAN, BOAT)
409
610
562
583
528
783
784
559
491
372
474
412
6,567

PUBLIC PRESENTATIONS
0
0
0
0
0
0
0
0
0
0
1
0
1

Abandoned 9-1-1 call statistics are not available.

Definitions:

Call For Service (CFS) = any request for service or assistance received by CIPSCC and recorded in CAD, whether or not a crime or other type of incident has occurred.

911 Abandoned / Hangup = any incoming telephone call received on 9-1-1 in which there was no one on the line.