



Cayman Islands Emergency Communications Centre **Monthly Statistical Summary**

posted 2/2/2009

	REPORTS (CALLS FOR SERVICE)					TELEPHONE CALLS				VEHICLE STOPS / LICENSE CHECKS				
Month	RCIP	EMS	Fire	Other	Total	911 & Emergency 10 Digit		Non-Emergency	Total	RCIP Vehicle Stops	License Checks	Total	Public Presentations	Total Work Activity Units
						911	911 Abandoned/ Hangup							
January	662	236	49	23	970	1,171	4,316	4,581	10,068	1,007	1,009	2,016	-	13,054
February														
March														
April														
May														
June														
July														
August														
September														
October														
November														
December														

Definitions:

Call For Service (CFS) = any request for service or assistance received by CIEC911 and recorded on the **CIEC911 CFS Log**, whether or not a crime or other type of incident has occurred. A CFS may or may not generate a report depending on the nature of the request

911 Abandoned / Hangup = any incoming telephone call received on the 911 Emergency line in which there was no one on the line or the caller indicates that they misdiale

Telephone Call = any incoming telephone line that is answered by CIEC911 staff which includes 911 telephone calls, non-emergency, abandoned/hangup, mis-directed, prank, etc

Vehicle Stop = a traffic stop initiated by RCIP and reported to CIEC911

License Check = a driver's license or vehicle registration check initiated by RCIP or another authorised law enforcement agency.